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# Claims Administration System

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ISSI's Claims Administration System simplifies the processing of claims for Medical, Dental, Vision, Prescription Drug, Major Medical, Disability, and other benefit programs. The ISSI system, developed by experts in claims processing, is recognized as best in class and recommended by leading consultants, insurance carriers, and EDI trading partners.

## Some features and functions of the Claims Administration System Include:

- **Industry-Leading Interface with All Major Networks, Insurers, and Repricers**
- **Electronic Claims Processing with Auto Adjudication/Auto Release**
- **Online, Real-Time Eligibility Determination Based on Date of Service Entered**
- **Manager-Controlled Claims Adjuster Queue Screen**
- **Automatic Testing for Duplicate Claims Submission Based on Multiple Criteria**
- **Parameter-Driven Software Design Facilitates Easy Modifications to the Schedule of Benefits**
- **Search Feature Easily Accesses Participants, Doctors, Hospitals, Procedure and Diagnostic Codes**
- **Online Member Self Service to View Real-Time Claim History and Print EOBs On-Demand**
- **Claims Adjuster Profiles which Govern the Functions of an Individual Adjuster**
- **Full Support for Coordination of Benefits and/or Co-Payments**
- **Full Check, EOB, and Letter Printing**
- **Out-of-Network Repricing Interface**
- **Direct Interface with CMS for Medicare Crossover Processing**
- **Full Support for PHI Security**
- **Complete Management Reporting**
- **Compliance with Regulatory Mandates**
- **Subrogation and Other Payer Liability Processing with Robust Reporting**
- **Interfaces with Precertification Vendors for Interactive Updates to the ISSI system**
- **Fraud and Billing Abuse Interface**

